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Nirmal Chabria, Managing Director
Niva International UK Limited.



Improving Performance in the Workplace

Workshop aim

To develop knowledge and understanding of performance management as required by a practising or potential first line manager

At the end of the workshop the delegate will:

1. Know how to manage performance

Workshop content

- The differing objectives of stakeholders in the organisation
- First line manager's responsibility for managing team and individual performance and meeting objectives
- The relevance of SMART objectives, and how to set them
- How to set performance standards
- How to measure performance against agreed standards
- A range of methods for measuring performance and how to select the ideal one
- Techniques for performance monitoring and evaluation
- How to interpret variances in performance and take appropriate action
- Range of performance improvement techniques available to the manager

Duration: 1 Day

Cost: £60 + VAT

FOR MORE DETAILS AND TO BOOK ONLINE

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